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COMPANY CONTACT:

Kathy Kraiss
Phone: (973) 762-4509
Email: kkrais@myEZfix.com

COMDEX Fall 2001 Booth # L2674

**myEZfix Debuts CPR for XP — "Post-Problem" System Recovery
for Non-booting Windows® XP Systems**

(NASHUA, NH, October 29, 2001) — myEZfix, Inc. today announced **CPR for XP**, a tool that provides post-problem system recovery on Microsoft® Windows XP systems. CPR for XP enables "reactive recovery"—**the ability to restore a non-booting PC even if CPR for XP software has not been previously installed on the system.**

CPR for XP is designed to collaborate with and enhance Microsoft's built-in system recovery feature, System Restore. Utilizing System Restore, Windows XP users can restore a troubled system to a previous configuration within minutes, preventing countless hours of troubleshooting or potentially requiring users to reformat their system, reload the operating system and reinstall applications. However, System Restore restorations are limited to occasions when the user is still able to access Windows.

Yet realistically—and unfortunately—there are numerous system events likely to occur that will render a system "non-bootable," such as:

- ♦ A virus attacks the system, corrupting critical files needed to boot the system
- ♦ An application installation, upgrade or driver update modifies key configuration files
- ♦ The user inadvertently introduces some erroneous changes, resulting in the "Blue Screen of Death"

Quick Recovery for Non-Booting Systems

For these types of problems, CPR for XP can typically restore non-booting systems to working order in less than 5 minutes. The most notable aspect of CPR for XP is the fact that users **do not need** to have previously installed CPR for XP software in order to perform recovery. This resolves a common predicament that Windows XP users will face if they encounter a serious system problem—when the system will not boot but they have not proactively installed supplemental recovery software on their systems, they will be confronted with just one time-consuming and undesirable option: reformat the PC and reload the operating system and applications, risking the loss of vital data.

For these users, CPR for XP's basic revival service can restore a non-booting system to a state of operability. A CD or floppy disk is provided to the user (or can be downloaded via the Internet from another PC), that enables them to boot the system into Command Prompt mode to access restoration

options. Another notable point is the fact that restorations can be performed on all system formats—FAT, FAT32, and NTFS. NTFS-based restorations are especially significant, as recovery CDs do not work on NTFS-formatted boot drives. This forces users to either surrender the additional security and faster boot time that NTFS provides or to abandon important recovery capabilities.

Additional Options for Unrecoverable PCs

In the event that the system cannot be restored to Windows, the user also has the ability to recover important data files through an easy to use data off-load feature. This feature permits users to access their files and copy them to another media for transfer to and access on another system.

Broader System Protection with Proactive CPR for XP

CPR for XP also has a small installable component that works as a companion to System Restore and provides broader protection and recovery capabilities. For example, users can track a greater range of system components, providing extended protection against viruses or program/update installation changes that may be made to important boot components, potentially disabling the ability to boot the system. Items tracked include:

- ♦ CMOS
- ♦ Master Boot Record (MBR)
- ♦ boot sector
- ♦ first level boot files

myEZfix will be demonstrating CPR for XP and other System Recovery Series solutions within the imagine LAN booth #L2674 at COMDEX Fall 2001, November 12 through 16 in the Las Vegas Convention Center.

About myEZfix, Inc.

myEZfix, Inc. is a newly-formed subsidiary of imagine LAN, Inc. that provides self-service system tools to improve the reliability and manageability of Windows-based computing. myEZfix system recovery solutions are enabled through the use of imagine LAN's market-leading system recovery technology. imagine LAN recovery solutions, ConfigSafe, RecoverySafe and RegSafe, are successfully utilized by over 20 million users at leading systems vendors, corporations, government agencies, educational institutions, small business and home users.

myEZfix, Inc. is headquartered at 74 Northeastern Blvd., Unit 12B, Nashua, NH 03062. The company can be contacted by phone at 603-889-3883, by email at sales@myEZfix.com or via the Web at <http://www.myEZfix.com>. To obtain a briefing about myEZfix solutions, or to see a demonstration of CPR for XP at COMDEX, please visit imagine LAN's booth #L2674, or contact **Kathy Kraus** at kkraus@myEZfix.com or **(973) 762-4509** to set up an appointment.

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