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IBM® Corporation Installs imagine LAN's ConfigSafe® on Windows®-based Client PCs Worldwide

ConfigSafe system recovery selected to protect IBM internal systems

(NASHUA, NH, March 6, 2002) — imagine LAN, Inc., a developer of innovative system protection and recovery solutions for Microsoft® Windows-based PCs and servers, today announced that IBM has completed the first phase of a global, company-wide installation of ConfigSafe on internal client systems.

ConfigSafe has been selected to protect the integrity of IBM's worldwide internal base of Windows clients. It tracks changes to the system registry, configuration files, system hardware and network connections by capturing a Snapshot, or picture, of a system configuration at any time. The Snapshots provide a record of previous stable configurations and subsequent changes that can be used if problems arise. ConfigSafe enables IBM's in-house support center to quickly recover systems from Registry and configuration-related errors—problems that can be a frequent source of system failures.

ConfigSafe provides the ability to restore an ailing system to a saved Snapshot from within Windows, Safe mode or Command Prompt modes, providing full protection for a broad range of problems. ConfigSafe's ability to rapidly restore a problem system to working condition enables IBM to provide faster turnaround on problems, and lowers the support overhead typically associated with providing assistance to end users for recovery from trivial and catastrophic failures.

"IBM is one of the largest and most esteemed information technology companies in the world," says Jan Olsen, VP of Marketing and Sales at imagine LAN. "We are very excited that they have chosen ConfigSafe to protect their entire base of Windows PCs, and we're confident that it will help them reduce their end-user support costs."

About IBM

IBM is today the world's largest technology company. IBM creates, develops, and manufactures computer systems, software, networking systems, storage devices, and microelectronics; and it provides customers with professional, technical, and support services. In 2001, the company generated \$85.9 billion in revenues, employed 316,000 people, and conducted business in approximately 160 countries.

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About imagine LAN

imagine LAN, Inc. is dedicated to providing support tools for today's complex multi-vendor configurations. Founded in 1992, imagine LAN's product line includes the ConfigSafe family of products for Windows 95/98/ME, Windows NT, Windows 2000 and Windows XP; the RecoverySafe managed eRecovery solution; and the RegSafe suite of advanced Registry management tools. The company's ConfigSafe product is a market leader in its category, skillfully demonstrating its ability to enhance the technical support operations for many leading corporations and systems vendors. Over 20 million licenses for imagine LAN products have been pre-loaded or included with PCs and server products from vendors such as IBM, Compaq, and others. ConfigSafe, RecoverySafe and RegSafe are available through authorized resellers and directly from imagine LAN, Inc.

imagine LAN is headquartered at 74 Northeastern Blvd. Unit 12, Nashua, NH 03062, and can be contacted at 1-800-372-9776 (U.S. & Canada), 603-889-3883, or sales@imaginelan.com. For more detailed information about RecoverySafe and other imagine LAN solutions, visit the imagine LAN Web site at <http://www.imaginelan.com>.

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